

STATE OF FLORIDA
AGENCY FOR HEALTH CARE ADMINISTRATION
OFFICE OF FAIR HEARINGS



FILED

Jun 05, 2023, 11:27 am

OFFICE OF FAIR HEARINGS

[REDACTED]

PETITIONER,

AHCA Case No.: 23-FH0501

vs.

AGENCY FOR HEALTH CARE
ADMINISTRATION,

RESPONDENT.

_____ /

FINAL ORDER

Pursuant to notice, the undersigned convened a telephonic Fair Hearing on the instant case on May 9, 2023, at 1:30 p.m. Eastern Standard Time (“EST”).

APPEARANCES

For the Petitioner:

[REDACTED]

Petitioner’s Authorized Representative

For the Respondent:

Sandra Durden
Medical/Healthcare Program Analyst
Agency for Health Care Administration

STATEMENT OF ISSUE

The issue is whether Respondent proved by a preponderance of the evidence that Respondent’s decision to terminate Petitioner’s Applied Behavior Analysis (“BA” or “ABA”) services was correct.

PRELIMINARY STATEMENT

All parties and witnesses appeared telephonically. Petitioner’s Authorized Representative and [REDACTED] (“[REDACTED]”) appeared on behalf of Petitioner. The following

attended as witnesses for Petitioner: Victoria Richards (“Ms. Richards”), caregiver, [REDACTED]
[REDACTED]

Sandra Durden, Medical/Health Care Program Analyst for the Agency for Health Care Administration (“Agency” or “AHCA”), appeared on behalf of Respondent. Dr. David Bicard (“Dr. Bicard”), Board Certified Behavior Analyst at the doctoral level and Director of Clinical Operations for eQHealth Solutions Inc. (“eQHealth”) appeared as a witness for Respondent.

Prior to the hearing, Petitioner sent to the Office of Fair Hearings and Respondent a thirty-four (34) page evidence packet, an eleven (11) page evidence packet, a four (4) page evidence packet and an audio file. The thirty-four (34) page evidence packet appears in the office of Fair hearings document management system as “23-FH0501 Evidence.pdf”. The eleven (11) page evidence packet appears in the Office of Fair hearings document management system as “23-FH501 Additional Evidence.pdf: The four (4) page document evidence packet appears in Office of Fair hearings document management system “23-FH0501 Additional Evidence (2).pdf”. The audio evidence appears in the Office of Fair hearings document management system as “IMG_3322.MOV”. Absent any objection from Respondent, these items were admitted into evidence as Petitioner Composite Exhibit 1 (“PCE 1”).

Prior to the hearing, Respondent sent to the Office of Fair Hearings and Petitioner a two hundred and twenty-six (226) page evidence packet, a sixty-one (61) page evidence packet and a forty-nine (49) page evidence packet. The two hundred twenty-six (226) page packet appears in the Office of Fair Hearings document management system as the file title “[REDACTED] FH 05.09.2023 1-226.pdf”. the sixty- one (61) page packet appears in the Office of Fair Hearings document management system as “[REDACTED] FH 05.09.2023 227-288.pdf” The forty-nine (49)-

page evidence packet appears in the Office of Fair Hearings document management system as the file title “23-0FH05012 AHCA Evidence packet 49 pages.pdf”. Absent an objection from the Petitioner, the undersigned admitted 288-page evidence packet into evidence as Respondent’s Composite Exhibit 1 (“RCE 1”) and the forty-nine (49)-page evidence packet into evidence as Respondent’s Composite Exhibit 2 (“RCE 2”).

FINDINGS OF FACT

1. Petitioner receives Medicaid services on a fee-for-service basis from the Agency. eQHealth is a Quality Improvement Organization contracted by the Agency to review prior authorization requests for services. *See* page 2 of RCE 2.

2. Petitioner is [REDACTED] old. *See* page 16 of RCE 1. Petitioner is diagnosed with [REDACTED]. *See* page 16 of RCE 1.

3. As provided in Petitioner’s Behavior Assessment Re-Assessment (“treatment plan”), Petitioner is engaging in the following maladaptive behaviors: [REDACTED]
[REDACTED]
[REDACTED]. *Id.* at 224.

4. In a Notice of Outcome (“NOO”) dated October 26, 2022, Respondent terminated all BA services; specifically, 3,900 units of code 97153; 210 units of code 97155. The NOO explained the basis for the termination as follows:

[T]he requested services are not medically necessary under the following standard(s):

Consistent with generally accepted professional medical standards as determined by the Medicaid program, and not experimental or investigational.

The NOO further provided:

Requested services are denied because documentation is neither showing Improvement nor support for maintenance.

PR Clinical Rationale-Denial: According to the Florida Medicaid State Plan (Appendix 9.3.b.), the data provided must show evidence that the frequency of the maladaptive behavior(s) has decreased since the last review and if not, that there is a modification of the behavior plan. The provider was requested to provide procedural modifications that include additions/changes to the treatment plan to impact behaviors targeted for reduction. The provider submitted a partial BASP with no apparent new modifications to address the lack of progress. The documentation does not support the continuation of services. This request is denied.

...

See Pages 24 –25 of RCE 1.

5. Petitioner requested reconsideration of the Respondent’s decision. In a Notice of Reconsideration Determination (“NRD”), dated March 10, 2023, Respondent upheld its decision.

Id. at 35-36 The NRD explained the basis for the decision as follows:

PR Recon Determination: At reconsideration all documents were carefully reviewed. According to the Florida Medicaid State Plan Appendix (9.3.b), the data provided must show evidence that the frequency of the maladaptive behaviors has decreased since the last review and, if not, that there is a modification of the behavior plan. The recommendations for procedural modifications include: additions/changes to treatment plan to impact behaviors targeted for reduction. Procedural modification should include one or more of the following: antecedent manipulation modifications, modifications of prompting procedures used in acquisition modifications in consequence based strategies ones that either reduce maladaptive behavior or reinforce replacement behavior (e.g. manipulation of reinforcement schedules switch to different declarative procedure), or if lack of progress was due to therapist error (e.g. poor data collection or poor training on intervention methods), how the provider will address human error. The recommendations are insufficient to support continued care. This request has been reviewed, reconsidered and the denial is upheld.

...

Id. at page 36

6. On March 9th, 2023, Petitioner requested a Fair Hearing to challenge the termination of ABA services. On April 26, 2023, the undersigned issued an Order Scheduling Fair Hearing and Prehearing Instructions, setting the hearing for May 9, 2023, at 1:30 p.m. Eastern Standard Time.

7. Dr. Bicard is a Board-Certified Behavior Analyst at the doctoral level and Director of Clinical Operations for eQHealth. Dr. Bicard testified to the following:

- a. In order for behavior analysis services to be continued, the five review criteria must be met.
- b. Recipient has received behavioral analysis services since [REDACTED]
- c. [REDACTED] has received behavior analysis services with [REDACTED] current provider since [REDACTED]
- d. Review of the graphs from the provider show a lack of progress.
- e. There has been no response from the provider pursuant to the revisions requested in the second review.
- f. The recommendations submitted by the provider are not robust and do not have the requisite treatment goals.
- g. Recipient has significant maladaptive behaviors.
- h. While recipient does meet the criteria for behavior analysis services, the treatment [REDACTED] has been receiving is not within the standard of care for behavior analysis services.
- i. Recipient showed a four-to-six-week period with no improvement. The treatment provider should have then initiated a change in the treatment plan, but the reports show that there has been no intervention by the provider.
- j. On page 213 of RCE1, the provider lists treatment updates however these updates do not address the lack of response to treatment. It is Dr. Bicard's opinion that none of these interventions listed on page 213 such as [REDACTED] [REDACTED] and [REDACTED] will help the recipient.

- k. The treatment group graphs from pages 215 to 221 of RCE1 do not comport with one another as some are weekly and some are monthly data collection. Therefore, the data collection reflected in the graphs is unclear.
- l. A review of the treatment graphs on page 215 of RCE1 show no improvement and no intervention with regard to [REDACTED] and [REDACTED].
- m. The treatment graph on page 216 RCE1 shows some improvement in [REDACTED].
- n. The graph on page 217 RCE1 with regard to [REDACTED] and [REDACTED] [REDACTED] is unacceptably high and does not show any intervention.
- o. On page 218 RCE1, the graph is not well defined as to the data being collected as well as the type of therapy, how the therapy is provided and what skills the therapy is developing.
- p. The weekly behavior variable on page 219 RCE1 shows no progress.
- q. [REDACTED] graph on page 220 RCE1 is not in accordance with the standards of care for behavior analysis.
- r. The treatment updates do not address lack of response to the treatment.
- s. It is not clear why the data collection in the graphs is inconsistent.
- t. The graphs do not show what kind of therapy recipient is receiving how it is provided and what skills are being learned.
- u. Dr. Bicard agrees with the termination of behavioral analysis services with the current provider. There have been multiple opportunities for the provider to correct the treatment plans.

8. [REDACTED] [REDACTED] of recipient and authorized representative testified to the following:

- a. Petitioner showed improvement while attending behavior analysis services and has worsened without the behavior analysis services.
- b. Life changes may have affected [REDACTED] behavior.
- c. When [REDACTED] was in behavior analysis the [REDACTED] stopped but now [REDACTED] maladaptive behaviors have increased since the termination of services.

9. Ms. Richards testified to the following:

- a. She has observed an increase in poor behavior by recipient since the termination of behavior analysis services she believes that recipient is in need of behavior analysis services

CONCLUSIONS OF LAW

10. The Agency's Office of Fair Hearings has jurisdiction over the subject matter of this proceeding and the parties pursuant to section 409.285(2), Florida Statutes (2019). This order is the final administrative decision of AHCA under section 409.285(2)(a).

11. This hearing was held as a *de novo* proceeding pursuant to Fla. Admin. Code R. 59G-1.100(17)(b).

12. Because Respondent terminated a previously approved service, Fla. Admin. Code R. 59G-1.100(17)(g) assigns the burden of proof to the Respondent. The standard of proof in an administrative hearing is a preponderance of the evidence. The preponderance of the evidence standard requires proof by "the greater weight of the evidence" (Black's Law Dictionary at 1201, 7th Ed.)

13. The Florida Medicaid Behavior Analysis Services Coverage Policy (October 2017) (“BA Policy”), incorporated by reference in Fla. Admin. Code. R. 59G-4.125, governs BA services available under Florida Medicaid. The BA Policy provides as follows:

1.0 Introduction

Behavior analysis (BA) services are highly structured interventions, strategies, and approaches provided to decrease maladaptive behaviors and increase or reinforce appropriate behaviors.

...

1.4.5 Medically Necessary/Medical Necessity

As defined in Rule 59G-1.010, F.A.C.

...

4.0 Coverage Information

4.1 General Criteria

Florida Medicaid covers services that meet all of the following:

- Are determined medically necessary
- Do not duplicate another service
- Meet the criteria as specified in this policy

4.2 Specific Criteria

Florida Medicaid covers the following BA services in accordance with the applicable Florida Medicaid fee schedule(s), or as specified in this policy:

4.2.1 Behavior Assessment

One per fiscal year, per recipient, when completed within 30 days of the start of the assessment.

4.2.2 Behavior Analysis

Up to 40 hours per week, per recipient, consisting of services identified on the recipient’s behavior plan in order to reduce maladaptive behaviors and to restore the recipient to his or her best functional level. Services include:

- Implementing behavior analysis interventions, and monitoring and assessing the recipient’s progress towards goals in the behavior plan
- Behavior analysis interventions, for example, discrete trial teaching, task analysis training, differential reinforcement, non-contingent reinforcement, conducting task analyses of complex responses, and teaching using chaining, prompting, fading, shaping, response cost, and extinction
- Training the recipient’s family, caregiver(s), and other involved persons on the implementation of the behavior plan and intervention strategies (the recipient must be present when clinically appropriate)

...

4.3 Early and Periodic Screening, Diagnosis, and Treatment

As required by federal law, Florida Medicaid provides services to eligible recipients under the age of 21 years, if such services are medically necessary to correct or

ameliorate a defect, a condition, or a physical or mental illness. Included are diagnostic services, treatment, equipment, supplies, and other measures described in sectioned 1905(a) of the Social Security Act, codified in Title 42 of the United States Code 1396d(a). As such, services for recipients under the age of 21 years exceeding the coverage described within this policy or the associated fee schedule may be approved, if medically necessary. For more information, please refer to Florida Medicaid's General Policies on authorization requirements.

14. Appendix 9.0 of the BA Policy provides Review Criteria for Behavior Analysis Services.

These Review Criteria state as follows:

Review Criteria for Behavior Analysis Services

Behavior analysis (BA) services are considered as either the treatment of choice or as an adjunct treatment modality for a variety of conditions and disorders where maladaptive behaviors are part of the recipient's clinical presentation, including behavioral manifestations of diagnoses such as Autism Spectrum Disorder and other behavioral health conditions.

Critical Elements Necessary for ANY Type of Behavior Analysis Service:

The following critical elements **MUST** be satisfied to qualify for BA services:

- a. Eligibility – The recipient must meet all criteria for BA services as outlined in the Behavior Analysis Services Coverage Policy, Rule 59G-4.125, F.A.C.
- b. Medical necessity – The recipient must meet medical necessity criteria as outlined in Rule 59G-1.010, F.A.C.
- c. The recipient currently engages in maladaptive behaviors
- d. These maladaptive behaviors interfere with the recipient's daily functioning

1. Criteria for Initial Behavior Analysis Assessment - BOTH of the following **MUST** be satisfied:

- a. **ALL** critical elements are met
- b. Provide submits a valid written physician's order as stipulated in the Behavior Analysis Services Coverage Policy, Rule 59G-4.125, F.A.C.

2. Criteria for Behavior Analysis Services and Reassessments – ALL of the following **MUST** be satisfied:

- a. **ALL** critical elements are met
- b. An assessment or, if applicable, a reassessment, authored by a lead analyst, is provided. An assessment of the maladaptive behavior(s) is a necessary element of the process of identifying the frequency and magnitude of the behaviors as well as the variables associated with the occurrence of the maladaptive behavior(s). This helps in defining what

are the functional consequences of the problem behavior(s) so that an adequate behavior plan can be implemented. This (re)assessment **MUST** include, at a minimum, **ALL** of the following:

- i. A clear operational description of the maladaptive behavior(s)
- ...
- c. A behavior plan authored or updated by a lead analyst. The behavior plan is the cornerstone of the delivery of behavior analysis services and it is based on the information obtained in the assessment. It proposes specific interventions to reduce or eliminate the maladaptive behavior. These interventions take into consideration the variables, both present before the behavior, as well as after the behavior, that influence the occurrence of the maladaptive behavior(s). This plan also includes replacement appropriate behaviors for the recipient to engage in instead of the maladaptive behaviors in order to obtain the same function. The plan must be detailed enough to warrant the requested services and include mechanisms to monitor its effectiveness. This **MUST** include, at a minimum, **ALL** of the following:
 - i. Observable and measurable descriptions of the maladaptive behavior(s)
 - ii. Identified function of the maladaptive behavior(s) behavior as a result of the assessment or reassessment conducted
 - iii. Goals and strategies for changing the maladaptive behavior(s)
 - iv. Written detailed description of when, where, and how often these goals will be addressed and proposed strategies will be implemented
 - v. System for monitoring and evaluating the effectiveness of the plan
 - vi. Safety and crisis plan, if applicable
 - vii. Summary and recommendations
 - viii. Discharge criteria
 - ix. Transition plan (if applicable)

NOTE: Although the assessment and behavior plan were addressed separately in section 2, both of them can be submitted as a single document.

3. Criteria for Continuation of Treatment at the Present Level and/or Using Current Methods: Providers must ensure that ALL of the following criteria are met to request continuation of treatments at the present level or using the current methods. If criteria for 3a is met, but criteria for 3b and/or 3c are not met, then a reduction of the treatment level and/or change of treatment methods may be warranted.

- a. ALL criteria listed in 2a, 2b, and 2c regarding critical elements, assessment or reassessment, and behavior plan, are met.

- b. The data provided must show evidence that the frequency of the maladaptive behavior(s) has decreased since the last review and, if not, that there is a modification of the behavior plan.
- c. The level of functional impairment justifies continuation of BA services. The reviewer utilizes the information provided below as a guide as it relates to the level of functional impairment as expressed through the following behaviors:
 - i. Safety – aggression, self-injury, property destruction, elopement
 - ii. Communication – problems with expressive/receptive language, poor understanding or use of non-verbal communications, stereotyped, repetitive language
 - iii. Self-stimulating, abnormal, inflexible, or intense preoccupations
 - iv. Self-care – difficulty recognizing risks or danger, grooming, eating, or toileting
 - v. Other – behaviors not identified above

15. States must provide Early and Periodic Screening, Diagnostic, and Treatment (“EPSDT”) services to Medicaid-eligible children under age 21 when requested under the Medicaid state plan. *See* 42 U.S.C. § 1396a(a)(43); 42 U.S.C. § 1396d(a)(4). According to 42 U.S.C. § 1396d(r)(5), EPSDT services mean, in relevant part, the following items and services:

Such other necessary health care, diagnostic services, treatment, and other measures described in subsection (a) of this section to correct or ameliorate defects and physical and mental illness and conditions discovered by the screen services, whether or not such services are covered under the state plan.

16. Petitioner is under age 21, and therefore EPSDT applies to ■■■ request for services. However, a state may place medical necessity limitations on EPSDT services. *See* 42 C.F.R. §§ 440.230(a), (b), (d). Fla. Stat. § 409.905(2) limits EPSDT services with a medical necessity standard:

The [Agency] shall pay for early and periodic screening and diagnosis of a recipient under age 21 to ascertain physical and mental problems and conditions and all services determined by the agency to be medically necessary for the treatment, correction, or amelioration of these problems and conditions, including personal care, private duty nursing, durable medical equipment, physical therapy, occupational therapy, speech therapy, respiratory therapy, and immunizations.

17. The Definitions Policy, incorporated by reference in Fla. Admin. Code R. 59G-1.010, defines “Medically Necessary” or “Medical Necessity” as follows:

The medical or allied care, goods, or services furnished or ordered must meet the following conditions:

- Be necessary to protect life, to prevent significant illness or significant disability, or to alleviate pain
- Be individualized, specific, and consistent with symptoms or confirmed diagnosis of the illness or injury under treatment, and not in excess of the patient’s needs
- Be consistent with generally accepted professional medical standards as determined by the Medicaid program, and not experimental or investigational
- Be reflective of the level of service that can be safely furnished, and for which no equally effective and more conservative or less costly treatment is available statewide
- Be furnished in a manner not primarily intended for the convenience of the recipient, the recipient’s caretaker, or the provider

The fact that a provider has prescribed, recommended, or approved medical or allied care, goods, or services does not, in itself, make such care, goods or services medically necessary or a medical necessity or a covered service.

18. The Florida Medicaid Authorization Requirements Policy (“Authorization Policy”), incorporated by reference in Fla. Admin. Code R. 59G-1.053, provides as follows:

3.2.1 Continued Authorization Requests

The QIO shall not deny or reduce the amount, frequency, or duration of a service that is already being provided, unless:

- The reduction is to correct for factual error or omissions in prior certifications.
- There is a documented improvement in the recipient’s medical condition.
- There is a documented change in the recipient’s circumstances.
- The reviewing physician determines the recipient will not gain any additional benefit by continuing services at the current level.

19. As provided by the EPSDT requirements, the recipient must meet the medical necessity criteria as outlined in Fla. Admin. Code R. 59G-1.010. As provided in section 2.83 of the Definitions

Policy, a component of medical necessity is that services must be “consistent with generally accepted professional medical standards as determined by the Medicaid program, and not experimental or investigation.”

20. In the instant case, Recipient’s treatment was terminated after review of the data from the behavior analysis provider. *See* ¶6. Dr. Bicard reviewed the data and concluded there was no improvement in maladaptive behaviors during treatment. *See* ¶6. Further, Dr. Bicard stated the data did not show any intervention by the clinical provider to account for or counteract the increase or lack of progress in the management of maladaptive behaviors. *See* ¶6. eQHealth requested procedural modifications that include additions/changes to the treatment plan to impact behaviors targeted for reduction. The provider submitted a partial BASP with no apparent new modifications to address the lack of progress. *See* ¶3, 6. Dr. Bicard stated the treatment plan from provider was not developed or implemented in accordance with BA standards of care. *See* ¶6. As Dr. Bicard is a BCBA at the doctoral level, his determination that the assessment was not in accordance with the standards of care in the field of Behavior Analysis is credible. *See* ¶6, 12.

21. Upon consideration of the testimony provided, evidence submitted, and applicable polices, the undersigned concludes that Respondent proved by a preponderance of the evidence that the reduction of ABA services was necessary. Looking at all the evidence relevant to the particular needs of Petitioner, Respondent has demonstrated that the previously authorized services, based on the treatment plan at issue in this case, are not necessary to correct or ameliorate a defect or a physical and mental illness or condition. Accordingly, Respondent proved by a preponderance of the evidence that Respondent’s reduction of ABA services was correct.

IT IS HEREBY ORDERED AND ADJUDGED THAT:

Respondent's termination of BA services is **AFFIRMED**. Petitioner's appeal based on Respondent's reduction is **DENIED**.

DONE and **ORDERED** this the 5th day of June 2023, in Tallahassee, Leon County, Florida.



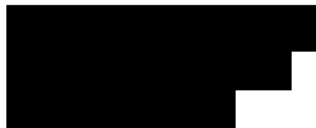
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NOTICE OF A RIGHT TO JUDICIAL REVIEW

A PARTY WHO IS ADVERSELY AFFECTED BY THIS FINAL ORDER IS ENTITLED TO JUDICIAL REVIEW, WHICH SHALL BE INSTITUTED BY FILING THE ORIGINAL NOTICE OF APPEAL WITH THE AGENCY CLERK OF AHCA, AND A COPY, ALONG WITH THE FILING FEE PRESCRIBED BY LAW, WITH THE DISTRICT COURT OF APPEAL IN THE APPELLATE DISTRICT WHERE THE AGENCY MAINTAINS ITS HEADQUARTERS OR WHERE A PARTY RESIDES. REVIEW PROCEEDINGS SHALL BE CONDUCTED IN ACCORDANCE WITH THE FLORIDA APPELLATE RULES. THE NOTICE OF APPEAL MUST BE FILED WITHIN 30 DAYS OF THE RENDITION OF THE ORDER TO BE REVIEWED.

Copies Furnished To:



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