

STATE OF FLORIDA
AGENCY FOR HEALTH CARE ADMINISTRATION
OFFICE OF FAIR HEARINGS



FILED

Apr 29, 2024, 12:13 pm

OFFICE OF FAIR HEARINGS

[REDACTED]

PETITIONER,

AHCA Case No.: 24-FH0789

Plan ID No.: [REDACTED]

vs.

DENTAQUEST OF FLORIDA, INC.,

RESPONDENT.

_____ /

FINAL ORDER

At all times relevant to this proceeding, Petitioner received Medicaid benefits through DentaQuest of Florida, Inc. On March 12, 2024, [REDACTED] (“Complainant”) requested a Fair Hearing based on Respondent’s denial dental services.

A Hearing Officer may deny or dismiss a Fair Hearing request if the Recipient files a written withdrawal of the request. A Hearing Officer may also deny or dismiss a Fair Hearing request if the Recipient testifies on the record that he or she wishes to withdraw the request. *See* Rule 59G-1.100(9)(b)(5)(a), Florida Administrative Code.

On April 24, 2024, the undersigned Hearing Officer convened a Fair Hearing. [REDACTED] (“[REDACTED]”), Petitioner’s Authorized Representative and [REDACTED], appeared as representative for Petitioner. Shonda Rushing, (“Ms. Rushing”) Complaints and Grievances for DentaQuest, appeared as a representative for the Respondent. Dr. Linda Johnson (“Dr. Johnson”), Dental Consultant for DentaQuest appeared as a witness for Respondent. Chrissie Simmons, Medical

Health Care Program Analyst for the Agency for Health Care Administration, appeared as an observer.

At the beginning of the hearing, Dr. Johnson testified on the record that she would be reversing the denial of Petitioner's request and would be authorizing all of the benefits at issue as follows: D8080- braces and D8670- monthly visit. [REDACTED] testified that the authorization resolved Petitioner's Fair Hearing request and thereby withdrew the request.


As Petitioner's Authorized Representative testified that the approved dental services resolved the Fair Hearing request and withdrew it, the undersigned concludes that there is no relief that can be granted at a Fair Hearing at this time.

Based on the foregoing,

IT IS THEREFORE ORDERED AND ADJUDGED THAT:

Petitioner's Fair Hearing request is hereby deemed withdrawn, and this matter is now closed.

DONE AND ORDERED this 29th day of April, 2024, in Tallahassee, Leon County, Florida.

 Lynne Ringers
24-FH0789
2024.04.29
07:43:53 -04'00'

LYNNE RINGERS, Hearing Officer
Agency for Health Care Administration
Office of Fair Hearings
2727 Mahan Drive, Mail Stop # 11
Tallahassee, FL 32308-5407

NOTICE OF A RIGHT TO JUDICIAL REVIEW

A PARTY WHO IS ADVERSELY AFFECTED BY THIS FINAL ORDER IS ENTITLED TO JUDICIAL REVIEW, WHICH SHALL BE INSTITUTED BY FILING THE ORIGINAL NOTICE OF APPEAL WITH THE AGENCY CLERK OF AHCA, AND A COPY, ALONG WITH THE FILING FEE PRESCRIBED BY LAW, WITH THE DISTRICT COURT OF APPEAL IN THE APPELLATE DISTRICT WHERE THE AGENCY MAINTAINS ITS HEADQUARTERS OR WHERE A PARTY RESIDES. REVIEW PROCEEDINGS SHALL BE CONDUCTED IN ACCORDANCE WITH THE FLORIDA APPELLATE RULES. THE NOTICE OF APPEAL MUST BE FILED WITHIN 30 DAYS OF THE RENDITION OF THE ORDER TO BE REVIEWED.

COPIES FURNISHED TO:

[REDACTED]
[REDACTED]
[REDACTED]

DentaQuest of Florida, Inc.
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AHCA Medicaid Hearing Unit
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