



**State of Florida
Department of Children and Families**

Rick Scott
Governor

Mike Carroll
Secretary

DATE: January 20, 2016 **TRANSMITTAL NO.:** I-16-01-0001

TO: Economic Self-Sufficiency Operations Managers
Economic Self-Sufficiency Program Offices

FROM: Dianna Laffey, Chief, Program Policy (**Signature on File**)

SUBJECT: Change in Medicaid Third Party Liability Vendor

DATE: Upon Receipt

This memorandum informs staff that the new Third Party Liability (TPL) vendor is Health Management Systems, Inc. Xerox State Healthcare, LLC, remains the vendor for Third Party Recovery Claims for liens, estates, and trusts for the Agency for Health Care Administration (AHCA).

Staff must refer all TPL inquiries to the following address:

Health Management Systems, Inc.
Attn: FLTPL (313)
5615 High Point Drive
Irving, TX 75038

Phone: 1-877-FLRECOV: (1-877-357-3268)
TPL Insurance Updates Fax: 1-844-845-8354
Email: fltpr@hms.com
TPL Website: www.flmedicaidtplrecovery.com

Staff must refer all questions about Third Party Liability Recovery for claims, liens, estates and trusts to:

Xerox State Healthcare, LLC
Florida TPL Recovery Unit
PO Box 12188
Tallahassee, FL 32317-2188

Florida Casualty, Estate, Trust and Annuity Programs
Phone: 1-877-FLRECOV: (1-877-357-3268)
Fax: 1-844-845-8352
Email: FLSUBRO@xerox.com

1317 Winewood Boulevard, Tallahassee, Florida 32399-0700

Mission: Work in Partnership with Local Communities to Protect the Vulnerable, Promote Strong and Economically Self-Sufficient Families, and Advance Personal and Family Recovery and Resiliency

If there are policy questions, region offices may contact Dorthene Baker at Dorthene.Baker@myflfamilies.com.

cc: Assistant Secretary for Economic Self-Sufficiency (Jennifer Lange)
Director (Jeri Flora)
Customer Call Center (Liesta Sykes, Guerschom Alcin, Georgina Santana)
Data and Technology (William Martinez)
EBT (Michael Pogue)
FLORIDA Help Desk (Glenda Washington)
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Office of Appeal Hearings (Nathan Koch)
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Office of the General Counsel (Herschel Minnis)
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