



cc: Director (Jeri Flora)  
Customer Call Center (Pat Badland, Liesta Sykes, Irene Hill, Georgina Santana)  
EBT (Debbie McLemore, Michael Pogue)  
FLORIDA Help Desk (Anthony Gaston)  
Information Technology (Kit Goodner, Barbara Roglieri)  
Medicaid Eligibility System (Jennifer Lange, William Martinez, Suzanne Poirier)  
Office of Appeal Hearings (Betty Zachem)  
Office of Communications (Alexis Lambert)  
Office of the General Counsel (Herschel Minnis)  
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Florida Bar Elder Law Section (Emma Hemness, Twyla Sketchley)  
Florida Legal Services (Cindy Huddleston)

## Long-Term Care Managed Care Implementation Schedule

Region(s)	Counties	Enrollment Date
7	Brevard, Orange, Osceola, Seminole	August 1, 2013
8,9	Sarasota, DeSoto, Charlotte, Lee, Hendry, Glades, Collier, Palm Beach, Martin, St. Lucie, Okeechobee, Indian River	September 1, 2013
1, 2,10	Escambia, Santa Rosa, Okaloosa, Walton, Broward, Holmes, Jackson, Washington, Bay, Calhoun, Gulf, Franklin, Liberty, Gadsden, Leon, Wakulla, Jefferson, Madison, Taylor	November 1, 2013
11	Miami-Dade, Monroe	December 1, 2013
5,6	Pasco, Pinellas, Hillsborough, Manatee, Polk, Hardee, Highlands	February 1, 2014
3,4	Hamilton, Columbia, Suwannee, Lafayette, Union, Dixie, Gilchrist, Bradford, Alachua, Putnam, Levy, Marion, Citrus, Lake, Sumter, Hernando, Baker, Clay, Duval, Flagler, Nassau, St. Johns, Volusia	March 1, 2014

## AHCA Regional Office Contacts

Region	Contact number	Counties
1	1-800-303-2422	Escambia, Santa Rosa, Okaloosa, Walton
2A	1-800-226-7690	Bay, Gulf, Franklin, Washington, Jackson, Holmes
2B	1-800-248-2243	Leon, Wakulla, Gadsden, Taylor, Madison, Jefferson, Liberty, Calhoun
3A	1-800-803-3245	Alachua, Bradford, Columbia, Dixie, Gilchrist, Hamilton, Lafayette, Levy, Putnam, Suwannee, Union
3B	1-877-724-2358	Citrus, Hernando, Lake, Marion, Sumter
4	1-800-273-5880	Baker, Clay, Duval, Flagler, Nassau, St. Johns and Volusia
5	1-800-299-4844	Pasco and Pinellas
6	1-800-226-2316	Hillsborough, Highlands, Hardee, Polk, Manatee
7	1-877-254-1055	Brevard, Orange, Osceola, Seminole
8	1-800-226-6735	Sarasota, DeSoto, Charlotte, Lee, Hendry, Glades, Collier
9	1-800-226-5082	Palm Beach, Martin, St. Lucie, Okeechobee, Indian River
10	1-866-875-9131	Broward
11	1-800-953-0555	Miami-Dade and Monroe)